



Dear Valued Customer,

With the ongoing concerns surrounding the COVID-19 coronavirus, West Valley National Bank's first and foremost concerns is for the safety of our customers, employees, and communities. We have been monitoring news from the Centers of Disease Control and Prevention, the World Health Organization, and state and local authorities, and will continue to do so. Please rest assured that West Valley National Bank has a plan in place to ensure continued service while not sacrificing the customer service each of you have come to expect from your community bank.

Your West Valley National Bank team has put plans in place to reduce the potential for exposure in our branches. All of our branches will remain open during this time; however, we encourage customers to use alternative resources such as on-line banking, mobile deposit, or calling your local branch. Additionally, West Valley National Bank partners with US Bank for use of ATM services with no surcharges. Preventative measures the Bank will be taking shall include: sanitizing all branch surfaces multiple times a day, restricting business travel and attendance of events, allowing non-customer facing staff the option of working remotely, and potentially reducing branch hours.

For additional information about COVID-19, visit the Centers for Disease Control and Prevention at [cdc.gov](https://www.cdc.gov). For updates on branch hours or contact information, please visit [wvnb.net](https://www.wvnb.net).

Finally, we would like to remind you of a growing number of fraud-related schemes associated with COVID-19. Please remember to keep your information secure and verify the legitimacy of any business or individual who is asking for money or the transfer of funds, sensitive financial information, or any personal information. Beware that criminals use e-mail, websites, phone calls, text messages, and even faxes in their scams. You can find out more on how to protect yourself from the Federal Trade Commission's [website](https://www.ftc.gov).

Current Branch Hours and Contact Information:

2440 N Litchfield Rd, Ste 100, Goodyear, AZ 85395
623-536-9862
Monday – Friday 9am to 5pm

402 W Pima St, Gila Bend, AZ 85337
928-683-2261
Monday – Friday 9am to 5pm

6212 W Desert Inn Rd, Las Vegas, NV 89146
702-665-4867
Monday – Friday 9am to 5pm

2111 E Highland Ave, Ste B-150, Phoenix, AZ 85016
480-429-6750
Reduced Hours: Monday – Friday 11am to 2pm

Respectfully,

Ronald T. Evans
EVP, Chief Credit Officer